



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF LICENSING AND REGULATORY AFFAIRS
LANSING

STEVEN H. HILFINGER
DIRECTOR

April 3, 2012

To Whom It May Concern:

Professional Reference for I & B Cleaning Services

Our agency has been in this the building since June 2011. Mr. Ilir Jakupi and his crew have provided wonderful cleaning services. They are open to suggestions and are extremely considerate by going the extra mile to meet the staff's cleaning needs. They are very cordial and our office is satisfied with the cleaning services that I & B Cleaning Services provide.

If you have any questions, please don't hesitate to contact me at 313-596-7277.

Sincerely,

A handwritten signature in black ink, appearing to read "W.A. Williams", written over a horizontal line.

Wendy A. Williams
Site Manager
State of Michigan
L.A.R.A /Michigan Rehabilitation Services