

April 2, 2012

Dear Sir or Madam,

I am writing this reference for the I&B Cleaning Service. They maintain our testing center at 1300 Rosa Parks Blvd. We are the largest GED testing center in the State of Michigan and I am the Chief Examiner.

Our center has up to 100 people entering our doors Monday thur Friday and I&B arrives promptly to service our site daily. I am able to communicate any concerns and they are always resolved quickly. They are very pleasant and maintain a pleasant professional manner. Our site relies on strict confidentiality of our records, and there has been no breach.

We are very satisfied with the staff and depend on them every day for their services. If you have any further questions, please do not hesitate to contact me personally. 313-596-7615

Sincerely,

A handwritten signature in black ink, appearing to read 'Judi G. Dent', written in a cursive style.

Judi G. Dent
Chief Examiner
Detroit Public Schools
GED Testing Services